Bid Document

Bid Details

Bid End Date/Time	05-06-2019 16:00:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Information And Broadcasting
Department Name	Na
Organisation Name	Satyajit Ray Film And Television Institute
Office Name	Satyajit Ray Film & Television Institute,kolkata-700094
Item Category	Security Manpower Service
Contract Period	23 Month(s) 30 Day(s)
Average Turnover (Last 3 Years)	106.67158681536 Lakh (s)
Project Experience Required	Yes
MSE Exemption For Years Of Experience And Turnover	No
Startup Exemption For Years Of Experience And Turnover	No
Document required from seller	Experience with Government
Bid to RA enabled	No

Security Manpower Service (42)

Technical Specifications

Specification	Values
Category of Personnel	Ex-Serviceman
Working Days in a Week	7

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Personnel Needed of above mentioned technical	Additional Requirement

| 1 | Santanu BasuMullick | 700094,Satyajit Ray Film and Television Institute,E.M. Bypass Road P.O-Panchasay ar,Kolkata-700094,Monday to Friday 9:30 Am to 6 PM. | 42 | • Minimum Wage per Shift (Including PF, ESI, ELDI, Admin Charge) in INR : 986.52
• Number of Service Days in a Month : 30 |
| specification | | | | |

EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	2.00
EMD Amount	711144

ePBG Detail

Required	No

Splitting

Bid splitting not applied.

Buyer Specific Additional Terms and Conditions

1. **Execution of Service (Log Sheet) :** The Service Provider will create Logs for each Service rendered. Before generation of the Bill, Logs will be verified by Buyer / Consignee. Some Miscellaneous detections if any arise during the execution of the Service and also meeting the requirement of the Contract.
2. Cloud Service Provider shall provide 24x7x365 Support, Cloud service Provisioning, de-provisioning, updations, auto-scaling, security, firewall, anti-virus, bandwidth etc.
3. The bidder must have successfully executed/completed similar services, over the last three years i.e. the current financial year and the last three financial years:- (Seller to upload relevant document as part of bid submission. Buyer will verify the documents submitted by seller.)
   1) Three similar completed services costing not less than the amount equal to 40% (Forty per cent) of the estimated cost; or
   2) Two similar completed services costing not less than the amount equal to 50% (Fifty per cent) of the estimated cost; or
   3) One similar completed service costing not less than the amount equal to 80% (Eighty per cent) of the estimated cost.
4. **Dedicated toll Free Telephone No. for Service Support :** BIDDER /OEM must have **Dedicated toll Free Telephone No. for Service Support**
5. The bidder must have at least three years experience (ending month of March prior to the bid opening) of providing similar type of services to Central/State Government/PSUs/Nationalised Banks/Reputed Organisations. Services rendered with list of such Central/State/PSUs/Nationalised Banks/Reputed Organisations with duration of service shall be furnished. (Seller to upload relevant document as part of bid submission. Buyer will verify the documents submitted by seller.)
6. Average Annual financial turnover of related services during the last three years, ending 31st March of the previous financial year, should be at least 30% (Thirty per cent) of the estimated cost. (Seller to upload relevant document as part of bid submission. Buyer will

verify the documents submitted by seller.)
7. **Escalation Matrix For Service Support :** Bidder /OEM must provide **Escalation Matrix of Telephone Numbers for Service Support**

This Bid is governed by the General Terms and Conditions, conditons stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

---Thank You---